

# Citizen Correspondence

## Roberta Sulouff

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**From:** William Amos <bamos@cox.net>  
**Sent:** Sunday, May 12, 2019 10:17 PM  
**To:** Roberta Sulouff  
**Subject:** Busch Gardens Waiver Request

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Good evening.....

Having been out of town, I have just become aware of topic of major concern .....an effort by Busch Gardens to build a huge/tall, noisy structure that I'll be able to see and hear from my front yard.

Both the height and the noise would be a problem for my street – Roffingham's Way – and other streets as well. Peaceful enjoyment of our residential area and our property values are at risk. Apparently, Busch Gardens has no plans for noise abatement, to say nothing of a structure roughly forty stories in height.

Question: Where in the County are other projects that have such extreme height and noise factors? I speculate there are none, especially adjacent to a large residential area. If I am correct, the Busch Gardens request would surely be denied!

Affected residents are entitled to reasonable protection from distracting and damaging views and noise that come with this project. Today, the roller coasters and train presently operated by Busch Gardens can be heard clearly, despite distance and trees and berms that separate these rides from my house. This new request by Busch Gardens would be far worse than the present conditions.

I strenuously object to this entire project, and I would appreciate your support of Kingsmill residents.

Thank you.

William J. Amos  
133 Roffingham's Way  
7573452463  
bamos@cox.net

## Roberta Sulouff

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**From:** Mike Kettering <kettering2@cox.net>  
**Sent:** Monday, May 13, 2019 12:52 PM  
**To:** John McGlennon; Jim Icenhour; Ruth Larson; Sue Sadler; Michael Hipple  
**Cc:** Roberta Sulouff  
**Subject:** Busch Gardens Height Waiver Request

To: James City County Board of Supervisors

Dear Members of the Board of Supervisors:

This is to request that you disapprove the request of Busch Gardens Williamsburg for a waiver of the county height limit ordinance of 355' (295' over the limit). The request far exceeds even the highest waivers previously granted to BGW or anyone else and would seriously and negatively affect the quality of life of residents of Kingsmill and other nearby communities. In addition, BGW has been uncooperative in providing any details other than the height and the anticipated "relatively slim" lattice design. And no mention has been made of noise pollution.

The proposed attraction would tower 35 stories high over the entire area, as shown in the balloon tests. This is nearly twice the height of existing roller coasters and similar rides. It is doubtful that any members of the Board of Supervisors would favor its being constructed in their neighborhood. Presumably there was a reason for adopting the original height limitation of 60', but that is now being ignored. Where is the actual limit?

If the request is approved, the result would be to incorporate Kingsmill into the shadow of the amusement park, effectively incorporating it into the overall festive environment. Many of us would prefer the quiet enjoyment of our property, but this will make that impossible.

Furthermore, BGW has been less than forthcoming in the details of their request. In a personal conversation I had last week with the engineer, he explained that the details haven't been developed yet because the attraction is still in design, so they couldn't tell us anything more. We all know that this is a total fabrication. Don't they even know the nature of the ride for which they're requesting a waiver? If not, how did they determine that they'll required 355' and that it will be a relatively slim (his words) lattice structure? Can't they even tell us if it will be a roller coaster or, more likely, a drop tower similar to those with which the project manager has had previous experience? It seems very one-sided for the County to be asked to consent to a height waiver, while the requester is unwilling to provide any specifics about what they need the waiver for.

Finally, the noise impacts have not been addressed, even with the balloon test. Your staff recommendation says that "additional noise impacts on adjacent residential properties will be minimal." Would you please ask them for the basis for that statement and how they conducted their analysis, given that this will tower far above the tops of any trees that currently mitigate noise from other rides? It would also be useful to know how they define "minimal".

This request is unlike any other previously requested by or approved for Busch Gardens. It has not been adequately studied, and its negative impact on Kingsmill and surrounding communities is unacceptable. I urge you to disapprove it.

Sincerely,

Michael H. Kettering  
126 Harrop's Glen

Williamsburg, VA 23185

## Roberta Sulouff

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**From:** Andrew Lloyd-Williams <alw@homescope.com>  
**Sent:** Monday, May 13, 2019 1:19 PM  
**To:** Paul Holt  
**Cc:** Roberta Sulouff; John McGlennon; Michael Hipple; Jim Icenhour; Ruth Larson; Sue Sadler  
**Subject:** HW-19-0001. Busch Gardens Height Limitation Waiver 2019  
**Attachments:** JCC Letter.pdf

Dear Mr. Holt,

A neighbor has just provided me with a copy of the attached letter that was obtained directly from JCC. I understand that this letter was sent to owners of property adjacent to Busch Gardens on April 24. I had not previously seen this letter. I understand that you sent the letter to KCSA, but Bruce Haring, KCSA Executive Director, informs me that the letter was not received in the KCSA office until the week of May 6, and it still has not been seen by most Kingsmill residents, who remain unaware of the nature of the proposed attraction or the height of the requested waiver.

I have reviewed the agenda for **HW-19-0001. Busch Gardens Height Limitation Waiver 2019** and, if the location map (**HW-19-0001\_Location\_Map**) is correct, my calculations indicate that the tallest point of this proposed structure will be approximately 1,440 feet from the Wareham's Pond Recreation Center, and approximately 2,090 feet from my home. Yet the Staff Report (**HW19-01BuschGrdns(RobertaSulouff)**) states that *"The highest point of the attraction is to be located . . . approximately 2,612 feet (0.495 miles) from the nearest boundary to the Kingsmill Resort and subdivision"*. I believe this to be incorrect.

The Staff Report also states that *"staff finds the proposed attraction would not create dust or odor, and additional noise impacts on adjacent residential properties will be minimal given the attraction's location"*. To suggest that noise impact will be minimal when no detail of the nature of the proposed new attraction has been provided is a highly questionable conclusion. The location map indicates that this attraction will be closer to homes in Kingsmill than any other attraction at Busch Gardens, and the photographs from **33273\_BGW\_2021\_HEIGHT\_Waiver\_v4\_low** show that there will be little or no mitigation of noise from the surrounding trees that reduce the impact of noise from other attractions.

Busch Gardens made a request to KCSA for an opportunity to present their plans to Kingsmill residents, but provided no information with that request as to the nature of the proposed new structure or the height of the waiver sought. That presentation occurred on May 6, but given the minimal information provided, only eleven residents attended the meeting, including myself. John McGlennon also attended the meeting. The Busch Gardens representatives showed the various photographs from **33273\_BGW\_2021\_HEIGHT\_Waiver\_v4\_low** but, despite numerous questions as to the nature of the proposed structure, they provided little information.

The fact that most Kingsmill residents have received so little information about this project and that the nature of the attraction has not been well defined, along with questions about the conclusions reached in the Staff Report, lead me to recommend that further study is required before the Board of Supervisors should approve this request. I would go so far as to suggest that the balloon test should be repeated, with an attached speaker broadcasting noise at the same level that will be expected from the proposed attraction, and that notice of the test should be provided to local residents to enable them to observe.

Sincerely,  
Andrew Lloyd-Williams  
Member, KCSA Board of Directors



## Roberta Sulouff

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**From:** Bill Mutell <[wmutell@yahoo.com](mailto:wmutell@yahoo.com)>  
**Sent:** Monday, May 13, 2019 11:07 AM  
**To:** Jim Icenhour; Ruth Larson; Sue Sadler; Michael Hipple; John McGlennon  
**Cc:** Roberta Sulouff  
**Subject:** JCC Board of Supervisors Meeting, 14 May 2019 and Busch Gardens Height Waiver Request  
**Attachments:** KM Residents- Please See.pdf

Dear Board Members,

Thank you for the opportunity to allow me you address each of you on this important issue facing Kingsmill residents.

First and foremost, KCSA “dropped the ball” on this matter. Elected KCSA Board Members learned of this proposed ride the same time the residents did, and the details of this Busch Gardens height waiver were not provided to the residents, thus only 11 people attended the “courtesy briefing” last week.

Yesterday, I learned a little more. Please see my email to neighbors below. Today, you should hear from several of them, but “residents are only beginning to learn now” what this height waiver will mean to Kingsmill and our property values and quality of life. It will be devastating, period.

Please do not approve this height waiver action. The consequences of doing so will be enormous to our Kingsmill community. This ride will be equivalent to a 40-story building in height and far surpasses the treetops; it will be visible to hundreds of residents! Furthermore, the height waiver proposal does absolutely nothing to address or mitigate the noise -**Nothing** - this waiver provides Busch Gardens “Carte Blanche.” This ride would literally be 2-300 yards from the Warheads Pond Road and its recreation center and a constant visible omnipresent present reminder to residents about how our elected officials were only concerned about incremental tax revenue from the park, but at the expense of significantly declining property values and a permanent scaring of relationship between Kingsmill resident and JCC.

Thus far, Kingsmill has coexisted reasonably well with our Busch Gardens neighbors; this height waiver will only be a bad thing for hundreds of homeowner and will cause as much uproar as the Dominican power lines once word actually gets out that this action is a “done deal,” and residents had no idea it was even being discussed, let alone voted on tomorrow.

Please vote “no” for the height waiver.

Sincerely and respectfully,  
William J. Mutell  
128 Roffinghams Way

Sent from my iPhone

Begin forwarded message:

**From:** Bill Mutell <[wmutell@yahoo.com](mailto:wmutell@yahoo.com)>  
**Date:** May 12, 2019 at 17:21:39 EDT

**To:** Keith Engelmeire <[radiobug@verizon.net](mailto:radiobug@verizon.net)>, "[wwstoke@cox.net](mailto:wwstoke@cox.net)" <[wwstoke@cox.net](mailto:wwstoke@cox.net)>, Jack Clark <[jack.clark201@cox.net](mailto:jack.clark201@cox.net)>, Roger and Gail Saunders <[rogerngail@cox.net](mailto:rogerngail@cox.net)>, Emory Roger <[plsurgery@aol.com](mailto:plsurgery@aol.com)>, Ron Lynde <[lynde@cox.net](mailto:lynde@cox.net)>, Neva Lynde <[neva.lynde@cox.net](mailto:neva.lynde@cox.net)>, Dan Woloszynowski <[danwojo5@gmail.com](mailto:danwojo5@gmail.com)>, Christine Mutell <[christine.mutell@gmail.com](mailto:christine.mutell@gmail.com)>, Toni Hutchins <[chutch1138@cox.net](mailto:chutch1138@cox.net)>, Ed and Pat KENT <[patkent01@gmail.com](mailto:patkent01@gmail.com)>, Jonathan Stolz <[jls1942@cox.net](mailto:jls1942@cox.net)>, Bob& Debbie Hipple <[hipple@cox.net](mailto:hipple@cox.net)>, Georgianna Cetola <[gcetola@cox.net](mailto:gcetola@cox.net)>, Don Piper <[dpiper16@cox.net](mailto:dpiper16@cox.net)>, Barbara Todd <[bnbtodd@cox.net](mailto:bnbtodd@cox.net)>, "[AJROSS31@hotmail.com](mailto:AJROSS31@hotmail.com)" <[AJROSS31@hotmail.com](mailto:AJROSS31@hotmail.com)>, "[Mhogg1@yahoo.com](mailto:Mhogg1@yahoo.com)" <[Mhogg1@yahoo.com](mailto:Mhogg1@yahoo.com)>, "[Cathleen1117@hotmail.com](mailto:Cathleen1117@hotmail.com)" <[Cathleen1117@hotmail.com](mailto:Cathleen1117@hotmail.com)>, "[Michelleva3@gmail.com](mailto:Michelleva3@gmail.com)" <[Michelleva3@gmail.com](mailto:Michelleva3@gmail.com)>, "[inadhillon@gmail.com](mailto:inadhillon@gmail.com)" <[inadhillon@gmail.com](mailto:inadhillon@gmail.com)>, "[diannesommer@hotmail.com](mailto:diannesommer@hotmail.com)" <[diannesommer@hotmail.com](mailto:diannesommer@hotmail.com)>, Bill And Rita Amos <[bamos@cox.net](mailto:bamos@cox.net)>, "[rmatthews8@cox.net](mailto:rmatthews8@cox.net)" <[rmatthews8@cox.net](mailto:rmatthews8@cox.net)>, John Enright <[john.enright@lnf.com](mailto:john.enright@lnf.com)>, Andrew Lloyd-Williams <[alw@homescope.com](mailto:alw@homescope.com)>, Andrew Lloyd-Williams <[andrew.lloyd-williams@mason.wm.edu](mailto:andrew.lloyd-williams@mason.wm.edu)>, Judy & Kramer Weisenborn <[kweisenborn@cox.net](mailto:kweisenborn@cox.net)>

**Subject: Important Information for Residents of Kingsmill (especially Warehams Pond Road Area Homeowners)**

Good afternoon friends, neighbors and local residents,

You might have heard there was a short-notice "Courtesy Briefing" last week regarding a new Busch Gardens ride that requires a height waiver. There were limited details given, and area residents were provided only four days advance knowledge of a "courtesy briefing" held at Mounts Bay Rec Ctr. In a separate email from KCSA, we received only five days notice of a separate County meeting to vote on the matter. A few of us have own theories why residents received only limited notice, as the nine-person Board comprised of five resort reps favors the resort's interests over those of the property owners. But that's for another day - near-term we have a perishable problem.

Specifically, Busch Gardens has proposed a new roller coaster and will need a height waiver. The public will have ONE chance to express our opinion on the matter. Thereafter, it is done. **This particular ride will be 100 feet taller than the Mach Tower**, and visible to most of the residents in this community. In addition to the unsightly structure viewable from many yards, there is NO NOISE MITIGATION PLAN. The proposed site for this ride is adjacent to the Festhaus, meaning it is right next to our neighborhood. Thus far, Busch Gardens has been a great neighbor and has built the tall and loud rides away from residential areas. It will clearly not be the case this time.

If you want to see a few examples of how tall this ride will be - please see Busch Garden's own photographs. We have enclosed only a few samples. In short - there are many more and we are all affected by the visual appearance, and can you even begin to imagine the noise traveling over the tree lines? Think for a moment what it will do to our property values and quality of life.

Time is not on our side. The County Board of Supervisors meets this Tuesday, May 14, to vote on this "height waiver." Once again, there is no mention at all on a noise mitigation plan, and Busch Gardens will be free to construct this mammoth structure adjacent to where we live. We have ONE chance to do something about it.



Here is what you can do right now: 1) pass this note to neighbors, and ask them to send it along to others. Knock on your neighbor's doors. Either show-up at the County offices at **5PM this Tuesday** (101 Mounts Bay Road, Bldg. F) or send emails to the Board of Supervisors, especially our local [Kingsmill] representative, John McGlennon. **Do so immediately please.** Additionally, **send an email** to Roberta Sulouff. She is the County Planning Point-Person for this project. If you do so, your comments will be entered in the "record" at the meeting on Tuesday; it's the same as showing-up and speaking your mind. Her email address is [roberta.sulouff@jamescitycountyva.gov](mailto:roberta.sulouff@jamescitycountyva.gov). **Please add all the supervisors to your email**, and note our own representative's term (John McGlennon) is up in December; we do not know if he plans to run again.

Board Supervisors:

[john.mcglennon@jamescitycountyva.gov](mailto:john.mcglennon@jamescitycountyva.gov) John McGlennon (Roberts District) \*\* Kingsmill  
[james.icenhour@jamescitycountyva.gov](mailto:james.icenhour@jamescitycountyva.gov) Jim Icenhour (Jamestown District)  
[ruth.larson@jamescitycountyva.gov](mailto:ruth.larson@jamescitycountyva.gov) Ruth Larson (Berkeley District)  
[sue.sadler@jamescitycountyva.gov](mailto:sue.sadler@jamescitycountyva.gov) Sue Sadler (Storehouse District)  
[michael.hipple@jamescitycountyva.gov](mailto:michael.hipple@jamescitycountyva.gov) Michael Hipple (Powhatan District)

Please see the attached PDF and observe how this ride will be visible throughout our neighborhoods -- Jeffersons Hundred, Rivers Edge, River Bluffs, George Sandys, Harrops Glen, Warehams Pond Road corridor area, etc.. See a few pictures from our own neighborhoods enclosed in the PDF. If you can't see it from your own yard, you will certainly hear it.

Thanks for your time and the courtesy of spreading the word quickly. Please forward to anyone else.

Sincerely,  
Bill and Sue Mutell  
128 Roffinghams Way

## Roberta Sulouff

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**From:** Don Piper <dpiper16@cox.net>  
**Sent:** Sunday, May 12, 2019 6:50 PM  
**To:** Roberta Sulouff; John McGlennon; ames.icenhour@jamescitycountyva.gov; Ruth Larson; Sue Sadler; Michael Hipple  
**Cc:** 'Bill Mutell'  
**Subject:** New Roller Coaster and Height Waiver

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

A number of years ago there was considerable agitation surrounding ride heights and noise levels. These efforts appeared to have been successful, particularly in the noise abatement with Busch Gardens directing the downward ride spins into valleys where the screaming and noise would be suppressed. Also, as I understand it, they used different materials for the wheels. They did this in spite of the fact they were more expensive and needed to be replaced more often. The results over the years have been most gratifying and appreciated.

This recent proposal seems to fly in the face of their recent and past courtesies.

I am opposed to the height waiver seeing no need for this approval. In addition, I am, however, extremely concerned that there is no provision for noise abatement. For me this is an unacceptable concession to Busch Gardens and certainly should not be acceptable to the county Board of Supervisors.

Thank you for your attention to our concerns

Don Piper



## Roberta Sulouff

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**From:** Jonathan Stolz <jls1942@cox.net>  
**Sent:** Sunday, May 12, 2019 7:05 PM  
**To:** John McGlennon; Ruth Larson; Jim Icenhour; Sue Sadler; Michael Hipple  
**Cc:** Roberta Sulouff  
**Subject:** Busch Garden Height Waiver Request

Ladies and Gentlemen,

Soon you will be considering a measure that would grant Busch Gardens a height waiver for a new roller coaster ride. I would ask that you strongly consider entirely denying or greatly modifying this request.

The project as presented would have a significant adverse visual and auditory environmental impact on a large portion of Kingsmill. Its affect on the larger community would also be felt as a result of reduced property values on these homes thereby decreasing county income.

Changes to attract tourists to visit our county are important, but they should not be made at the significant expense of longtime residents who live near the projects.

Reducing the height by at least 75% and providing an effective noise reduction plan would go along way to improve the situation. Lacking these changes, the waiver as presented should be rejected as being detrimental to the residents that neighbor Busch Gardens and also to the community at large.

Thank you for your consideration.

Jonathan L. Stolz, MD  
145 Captaine Graves  
Williamsburg, VA 23185-8906  
757-229-2498

## Roberta Sulouff

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**From:** Dan Woloszynowski <danwojo5@gmail.com>  
**Sent:** Sunday, May 12, 2019 9:03 PM  
**To:** Roberta Sulouff  
**Cc:** John McGlennon; Jim Icenhour; Ruth Larson; Sue Sadler; Michael Hipple  
**Subject:** Busch Gardens New Ride - Height Waiver

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Ladies and Gentleman,

Tonight we learned of a plan submitted by Busch Gardens involving a new roller coaster ride that is designed to be 100 feet taller than the current Mach Tower ride, which we can see from our neighborhood. We also understand the plan requires a height waiver, which is scheduled for vote before the County Board of Supervisors meeting on Tuesday May 14, 2019.

While our family has been Busch Gardens season pass-holders for more than 20 years, the noise level in our Kingsmill neighborhood is already exceeding reasonable levels. I also understand this new plan does not include any noise mitigation plan.

We certainly support all Williamsburg area businesses and are also supportive of smart growth but this massive roller coaster being built on a site so close to the Kingsmill neighborhoods along the Warhams Pond corridor will have a significant detrimental effect on home values and quality of life throughout those communities to include Jefferson's Hundred, Rivers Edge, River Bluffs, George Sandys, Harrops Glen, and the Warhams Pond Road corridor itself.

Please vote "no" on Tuesday May 14th.

Thank you for your consideration.

Dan and Shannon Woloszynowski  
132 Roffingham's Way  
Williamsburg, Virginia 23185

## Roberta Sulouff

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**From:** Mark Liljeqvist <mark.liljeqvist@swisslog.com>  
**Sent:** Monday, May 13, 2019 8:31 PM  
**To:** John McGlennon; Jim Icenhour; Ruth Larson; Sue Sadler; Michael Hipple  
**Cc:** Roberta Sulouff; Mike Kettering  
**Subject:** Busch Gardens Height Waiver Request

To: James City County Board of Supervisors

Dear Members of the Board of Supervisors:

I have discussed the Height Waiver Request from BGW with my neighbor Mr. Michael H. Kettering who have shared the below email with me.

I am in 100% supportive to the recommendation from Mr. Kettering to disapprove the Height Waiver Request. I just want to reiterate Mr. Kettering's reflection on the noise. The noise today can be high and disturbing especially when the wind is blowing towards us residents even with the mitigating high trees. An attraction of this type is designed to evoke fear and unrestrained screams of high decibels. Presumably unlike anything else in the park.

The disturbing impact on Kingsmill and surrounding communities will inevitable be negative for us residents. With strongest recommendation, I appeal for your rejection on BGW Height Waiver Request.

Sincerely

**Mark Liljeqvist**  
118 Harrop's Glen  
Williamsburg, VA 23185

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**From:** Mike Kettering <[kettering2@cox.net](mailto:kettering2@cox.net)>  
**Sent:** Monday, May 13, 2019 12:52 PM  
**To:** [john.mcglennon@jamescitycountyva.gov](mailto:john.mcglennon@jamescitycountyva.gov); [james.icenhour@jamescitycountyva.gov](mailto:james.icenhour@jamescitycountyva.gov); [ruth.larson@jamescitycountyva.gov](mailto:ruth.larson@jamescitycountyva.gov); [sue.sadler@jamescitycountyva.gov](mailto:sue.sadler@jamescitycountyva.gov); [michael.hipple@jamescitycountyva.gov](mailto:michael.hipple@jamescitycountyva.gov)  
**Cc:** [roberta.sulouff@jamescitycountyva.gov](mailto:roberta.sulouff@jamescitycountyva.gov)  
**Subject:** Busch Gardens Height Waiver Request

To: James City County Board of Supervisors

Dear Members of the Board of Supervisors:

This is to request that you disapprove the request of Busch Gardens Williamsburg for a waiver of the county height limit ordinance of 355' (295' over the limit). The request far exceeds even the highest waivers previously granted to BGW or anyone else and would seriously and negatively affect the quality of life of residents of Kingsmill and other nearby communities. In addition, BGW has been uncooperative in providing any details other than the height and the anticipated "relatively slim" lattice design. And no mention has been made of noise pollution.

The proposed attraction would tower 35 stories high over the entire area, as shown in the balloon tests. This is nearly twice the height of existing roller coasters and similar rides. It is doubtful that any members of the Board of Supervisors

would favor its being constructed in their neighborhood. Presumably there was a reason for adopting the original height limitation of 60', but that is now being ignored. Where is the actual limit?

If the request is approved, the result would be to incorporate Kingsmill into the shadow of the amusement park, effectively incorporating it into the overall festive environment. Many of us would prefer the quiet enjoyment of our property, but this will make that impossible.

Furthermore, BGW has been less than forthcoming in the details of their request. In a personal conversation I had last week with the engineer, he explained that the details haven't been developed yet because the attraction is still in design, so they couldn't tell us anything more. We all know that this is a total fabrication. Don't they even know the nature of the ride for which they're requesting a waiver? If not, how did they determine that they'll require 355' and that it will be a relatively slim (his words) lattice structure? Can't they even tell us if it will be a roller coaster or, more likely, a drop tower similar to those with which the project manager has had previous experience? It seems very one-sided for the County to be asked to consent to a height waiver, while the requester is unwilling to provide any specifics about what they need the waiver for.

Finally, the noise impacts have not been addressed, even with the balloon test. Your staff recommendation says that "additional noise impacts on adjacent residential properties will be minimal." Would you please ask them for the basis for that statement and how they conducted their analysis, given that this will tower far above the tops of any trees that currently mitigate noise from other rides? It would also be useful to know how they define "minimal".

This request is unlike any other previously requested by or approved for Busch Gardens. It has not been adequately studied, and its negative impact on Kingsmill and surrounding communities is unacceptable. I urge you to disapprove it.

Sincerely,

Michael H. Kettering  
126 Harrop's Glen  
Williamsburg, VA 23185

This message may contain legally privileged or confidential information and is therefore addressed to the named persons only. The recipient should inform the sender and delete this message, if he/she is not named as addressee. The sender disclaims any and all liability for the integrity and punctuality of this message. The sender has activated an automatic virus scanning, but does not guarantee the virus free transmission of this message.

## Roberta Sulouff

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**From:** Sherry Terry <sherryterry1@gmail.com>  
**Sent:** Monday, May 13, 2019 5:58 PM  
**To:** John McGlennon; Jim Icenhour; Ruth Larson; Sue Sadler; Michael Hipple; Roberta Sulouff  
**Subject:** Busch Garden Proposal for new ride

To All~

Having reviewed the extensive documentation & photos of the proposed ride at Busch Gardens Williamsburg, we strongly oppose this effort.

We have lived in Harrops Glen/Kingsmill for 30 years and have experienced the placement of many rides as well as the attendant noise and change in our views. To date, all have been acceptable but this current proposal goes beyond a reasonable request.

Over the years, I have contact Anheuser-Busch in St. Louis as well as local officials for noise violations in January & February of past years. During this time, sound checks were being performed for the coming year at 2AM. ??? Our experience with Busch in the past has always been positive but recent years have revealed a less than neighborly relationship. It is a business and is acting like one without regard to their neighbors.

This residential community existed before BGW and as such the numerous residents who regularly pay taxes should be taken into consideration when making this decision.

We strenuously oppose this effort. As our representatives, please consider our opinion.

Elbridge W. & Sherry P. Terry  
114 Harrops Glen  
Williamsburg, VA 23185

## Roberta Sulouff

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**From:** Sue Mutell <smutell@yahoo.com>  
**Sent:** Monday, May 13, 2019 3:57 PM  
**To:** John McGlennon  
**Cc:** Jim Icenhour; Ruth Larson; Sue Sadler; Michael Hipple; Roberta Sulouff  
**Subject:** HW-19-0001, Busch Gardens Height Limitation Waiver 2019

Dear Board of Supervisors,

Please vote NO on HW-19-0001 at the May 14, 2019 public hearing.

Busch Gardens has been very vague with the details about the structure. From the limited information provided in the JCC Planning Division Staff Report, we do know that the proposed structure is 100 feet higher than any other structure in the Park. The location of the proposed structure is closer to Kingsmill Community than ANY other structure that required a height waiver. The balloon test photos clearly show that the structure will be high above the treetops, so the noise it creates will not be buffered by ANYTHING.

The proposed "Height Limitation Waiver Resolution" only addresses the lighting and color scheme of the structure. There is NO mention of ANY noise mitigation requirements. Can you imagine the screams coming from the top of a 40-story structure??? You can bet that Busch Gardens will market and advertise this thrill-seeker's delight of an attraction, with no regard for its impact on the Park's neighbors. Meanwhile, the nearby residents will be forced to endure an endless chorus of blood-curdling screams and sight of this monstrously tall structure, which will reduce their property values (oh, yes...and the James City County tax base) and greatly impact their quality of life. THIS DOESN'T HAVE TO HAPPEN. YOU CAN VOTE "NO".

Mr. Mc Glendon, thank you for attending the May 6 "Information Session" Busch Gardens conducted for Kingsmill community. Sadly, the Kingsmill Community Services Association (KCSA) provided the community with only FOUR days notice of the meeting, and the meeting was not well attended. In fact, only one member of the nine -member KSCA Board of Directors attended the meeting. **Please do not consider the poor community turnout on May 6 to be an indicator of community acceptance.** The Kingsmill Community became aware of tomorrow's Public Hearing in a May 9 email from the KCSA. Even sadder is the fact that the KCSA provided its residents only five day's notice for the ONE community opportunity to comment on the project. Our Community Services Association has certainly let us down. Please, Board of Supervisors members, don't let your constituents down. VOTE "NO".

Thank you.  
Susan Mutell  
128 Roffinghams Way  
Roberts District resident, and registered and active voter

Sent from my iPad



## Roberta Sulouff

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**From:** John McGlennon  
**Sent:** Monday, May 13, 2019 2:27 PM  
**To:** Scott Stevens; Paul Holt  
**Subject:** Fw: JCC Board of Supervisors Meeting, 14 May 2019 and Busch Gardens Height Waiver Request  
**Attachments:** KM Residents- Please See.pdf

John J. McGlennon  
Roberts District Supervisor  
James City County Board of Supervisors  
757-221-3034  
john.mcglenon@jamescitycountyva.gov



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**From:** Bill Mutell  
**Sent:** Monday, May 13, 2019 11:12 AM  
**To:** John McGlennon  
**Subject:** Fw: JCC Board of Supervisors Meeting, 14 May 2019 and Busch Gardens Height Waiver Request  
John,

I apologize for the aggressive tone I took in my original email to neighbors below. I subsequently learned you were one of the original 11 people who attended the Busch Gardens "courtesy briefing." All people in distribution below are now aware of that, thanks to Andrew's email. There are many, many emails going back and forth on this topic, as you can imagine, and it is only the beginning. THANK YOU once again for taking time out of your busy schedule to be proactive in attending the initial meeting. I can assure you majority of residents here in KM have no idea what is happening at the moment, but they are beginning to learn about it.

Please vote "NO" for this waiver and persuade your colleagues on the Board to do the same.

Very respectfully,  
Bill Mutell

----- Forwarded Message -----

**From:** Bill Mutell  
**To:** james.icenhour@jamescitycountyva.gov ; ruth.larson@jamescitycountyva.gov ; sue.sadler@jamescitycountyva.gov ; michael.hipple@jamescitycountyva.gov ; john.mcglenon@jamescitycountyva.gov  
**Cc:** roberta.sulouff@jamescitycountyva.gov  
**Sent:** Monday, May 13, 2019, 11:06:38 AM EDT  
**Subject:** JCC Board of Supervisors Meeting, 14 May 2019 and Busch Gardens Height Waiver Request

Dear Board Members,  
Thank you for the opportunity to allow me you address each of you on this important issue facing Kingsmill residents.

First and foremost, KCSA “dropped the ball” on this matter. Elected KCSA Board Members learned of this proposed ride the same time the residents did, and the details of this Busch Gardens height waiver were not provided to the residents, thus only 11 people attended the “courtesy briefing” last week.

Yesterday, I learned a little more. Please see my email to neighbors below. Today, you should hear from several of them, but “residents are only beginning to learn now” what this height waiver will mean to Kingsmill and our property values and quality of life. It will be devastating, period.

Please do not approve this height waiver action. The consequences of doing so will be enormous to our Kingsmill community. This ride will be equivalent to a 40-story building in height and far surpasses the treetops; it will be visible to hundreds of residents! Furthermore, the height waiver proposal does absolutely nothing to address or mitigate the noise -**Nothing** - this waiver provides Busch Gardens “Carte Blanche.” This ride would literally be 2-300 yards from the Warheads Pond Road and its recreation center and a constant visible omnipresent present reminder to residents about how our elected officials were only concerned about incremental tax revenue from the park, but at the expense of significantly declining property values and a permanent scarring of relationship between Kingsmill resident and JCC.

Thus far, Kingsmill has coexisted reasonably well with our Busch Gardens neighbors; this height waiver will only be a bad thing for hundreds of homeowner and will cause as much uproar as the Dominican power lines once word actually gets out that this action is a “done deal,” and residents had no idea it was even being discussed, let alone voted on tomorrow.

Please vote “no” for the height waiver.

Sincerely and respectfully,  
William J. Mutell  
128 Roffinghams Way

Sent from my iPhone

Begin forwarded message:

**From:** Bill Mutell <[wmutell@yahoo.com](mailto:wmutell@yahoo.com)>

**Date:** May 12, 2019 at 17:21:39 EDT

**To:** Keith Engelmeire <[radiobug@verizon.net](mailto:radiobug@verizon.net)>, "[wwstoke@cox.net](mailto:wwstoke@cox.net)" <[wwstoke@cox.net](mailto:wwstoke@cox.net)>, Jack Clark <[jack.clark201@cox.net](mailto:jack.clark201@cox.net)>, Roger and Gail Saunders <[rogerngail@cox.net](mailto:rogerngail@cox.net)>, Emory Roger <[plsurgery@aol.com](mailto:plsurgery@aol.com)>, Ron Lynde <[lynde@cox.net](mailto:lynde@cox.net)>, Neva Lynde <[neva.lynde@cox.net](mailto:neva.lynde@cox.net)>, Dan Woloszynowski <[danwojo5@gmail.com](mailto:danwojo5@gmail.com)>, Christine Mutell <[christine.mutell@gmail.com](mailto:christine.mutell@gmail.com)>, Toni Hutchins <[chutch1138@cox.net](mailto:chutch1138@cox.net)>, Ed and Pat KENT <[patkent01@gmail.com](mailto:patkent01@gmail.com)>, Jonathan Stolz <[jls1942@cox.net](mailto:jls1942@cox.net)>, Bob & Debbie Hipple <[hipple@cox.net](mailto:hipple@cox.net)>, Georgianna Cetola <[gcetola@cox.net](mailto:gcetola@cox.net)>, Don Piper <[dpiper16@cox.net](mailto:dpiper16@cox.net)>, Barbara Todd <[bnbtodd@cox.net](mailto:bnbtodd@cox.net)>, "[AJROSS31@hotmail.com](mailto:AJROSS31@hotmail.com)" <[AJROSS31@hotmail.com](mailto:AJROSS31@hotmail.com)>, "[Mhogg1@yahoo.com](mailto:Mhogg1@yahoo.com)" <[Mhogg1@yahoo.com](mailto:Mhogg1@yahoo.com)>, "[Cathleen1117@hotmail.com](mailto:Cathleen1117@hotmail.com)" <[Cathleen1117@hotmail.com](mailto:Cathleen1117@hotmail.com)>, "[Michelleva3@gmail.com](mailto:Michelleva3@gmail.com)" <[Michelleva3@gmail.com](mailto:Michelleva3@gmail.com)>, "[inadhillion@gmail.com](mailto:inadhillion@gmail.com)" <[inadhillion@gmail.com](mailto:inadhillion@gmail.com)>, "[diannesommer@hotmail.com](mailto:diannesommer@hotmail.com)" <[diannesommer@hotmail.com](mailto:diannesommer@hotmail.com)>, Bill And Rita Amos <[bamos@cox.net](mailto:bamos@cox.net)>, "[rmatthews8@cox.net](mailto:rmatthews8@cox.net)" <[rmatthews8@cox.net](mailto:rmatthews8@cox.net)>, John Enright <[john.enright@lnf.com](mailto:john.enright@lnf.com)>, Andrew Lloyd-Williams <[alw@homescope.com](mailto:alw@homescope.com)>, Andrew Lloyd-Williams <[andrew.lloyd-williams@mason.wm.edu](mailto:andrew.lloyd-williams@mason.wm.edu)>, Judy & Kramer Weisenborn <[kweisenborn@cox.net](mailto:kweisenborn@cox.net)>

**Subject: Important Information for Residents of Kingsmill (especially Warehams Pond Road Area Homeowners)**

Good afternoon friends, neighbors and local residents,

You might have heard there was a short-notice "Courtesy Briefing" last week regarding a new Busch Gardens ride that requires a height waiver. There were limited details given, and area residents were provided only four days advance knowledge of a "courtesy briefing" held at Mounts Bay Rec Ctr. In a separate email from KCSA, we received only five days notice of a separate County meeting to vote on the matter. A few of us have own theories why residents received only limited notice, as the nine-person Board comprised of five resort reps favors the resort's interests over those of the property owners. But that's for another day - near-term we have a perishable problem.

Specifically, Busch Gardens has proposed a new roller coaster and will need a height waiver. The public will have ONE chance to express our opinion on the matter. Thereafter, it is done. **This particular ride will be 100 feet taller than the Mach Tower**, and visible to most of the residents in this community. In addition to the unsightly structure viewable from many yards, there is NO NOISE MITIGATION PLAN. The proposed site for this ride is adjacent to the Festhaus, meaning it is right next to our neighborhood. Thus far, Busch Gardens has been a great neighbor and has built the tall and loud rides away from residential areas. It will clearly not be the case this time.

If you want to see a few examples of how tall this ride will be - please see Busch Garden's own photographs. We have enclosed only a few samples. In short - there are many more and we are all affected by the visual appearance, and can you even begin to imagine the noise traveling over the tree lines? Think for a moment what it will do to our property values and quality of life.

Time is not on our side. The County Board of Supervisors meets this Tuesday, May 14, to vote on this "height waiver." Once again, there is no mention at all on a noise mitigation plan, and Busch Gardens will be free to construct this mammoth structure adjacent to where we live. We have ONE chance to do something about it.

Here is what you can do right now: 1) pass this note to neighbors, and ask them to send it along to others. Knock on your neighbor's doors. Either show-up at the County offices at **5PM this Tuesday** (101 Mounts Bay Road, Bldg. F) or send emails to the Board of Supervisors, especially our local [Kingsmill] representative, John McGlennon. **Do so immediately please.** Additionally, **send an email** to Roberta Sulouff. She is the County Planning Point-Person for this project. If you do so, your comments will be entered in the "record" at the meeting on Tuesday; it's the same as showing-up and speaking your mind. Her email address is [roberta.sulouff@jamescitycountyva.gov](mailto:roberta.sulouff@jamescitycountyva.gov). **Please add all the supervisors to your email**, and note our own representative's term (John McGlennon) is up in December; we do not know if he plans to run again.

Board Supervisors:

[john.mcglennon@jamescitycountyva.gov](mailto:john.mcglennon@jamescitycountyva.gov) John McGlennon (Roberts District) \*\* Kingsmill  
[james.icenhour@jamescitycountyva.gov](mailto:james.icenhour@jamescitycountyva.gov) Jim Icenhour (Jamestown District)  
[ruth.larson@jamescitycountyva.gov](mailto:ruth.larson@jamescitycountyva.gov) Ruth Larson (Berkeley District)  
[sue.sadler@jamescitycountyva.gov](mailto:sue.sadler@jamescitycountyva.gov) Sue Sadler (Storehouse District)  
[michael.hipple@jamescitycountyva.gov](mailto:michael.hipple@jamescitycountyva.gov) Michael Hipple (Powhatan District)

Please see the attached PDF and observe how this ride will be visible throughout our neighborhoods -- Jeffersons Hundred, Rivers Edge, River Bluffs, George Sandys, Harrops Glen, Warehams Pond Road corridor area, etc.. See a few pictures from our own neighborhoods enclosed in the PDF. If you can't see it from your own yard, you will certainly hear it.

Thanks for your time and the courtesy of spreading the word quickly. Please forward to anyone else.

Sincerely,  
Bill and Sue Mutell  
128 Roffinghams Way

## Roberta Sulouff

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**From:** C Mutell <christine.mutell@gmail.com>  
**Sent:** Tuesday, May 14, 2019 5:23 PM  
**To:** Roberta Sulouff  
**Cc:** John McGlennon; Jim Icenhour; Ruth Larson; Sue Sadler; Michael Hipple  
**Subject:** Letter of Opposition to Height Waiver

Please add this to the record for today's hearing regarding the Busch Gardens' ride and request for a height waiver.

Dear Ms. Sulouff,

I am writing to express my opposition to the building of the new Busch Gardens ride that is being considered for a height waiver. I ask that you **oppose** this measure and **oppose** the height waiver, and in addition require Busch Gardens to create a noise mitigation plan for this ride or any future rides that may be put in to place. I would also request that you put into place a county guideline that will cap any future rides to be no taller than the Mach Tower, as this proposed plan is unacceptable now, and is unacceptable in the future. I am a property owner in Kingsmill and can see from the photos released by Busch Gardens that this ride will adversely affect the natural beauty of our community, our property values, and our quality of life. I also believe it is a short sighted plan that will affect the financial sustainability of the resort, property values of Williamsburg as a whole as they are buoyed by Kingsmill property values, and the incredible wildlife refuge for birds that Kingsmill provides to the larger coastal James River community.

It is unacceptable to have a ride that will exceed the Mach Tower by 100 feet so close to the residential community. It is unacceptable to have a ride of that size also planned in the Festhaus part of the park that backs up directly to Kingsmill properties. The beauty and serenity of the Kingsmill Resort, golf courses, homeowner properties, restaurants, and surrounding businesses will be greatly affected by a ride that will clearly surpass the extremely tall tree line. It will become invariably worse in winter when the trees are bare and much more is visible.

One of the great strengths of the Williamsburg area that drew us to purchase a home here is the way that different parts of the community work together to create a wonderful place to live and raise our children. Colonial Williamsburg, Busch Gardens, Kingsmill, Yorktown, and the city and county governments work together to create supports for one another. This choice by Busch Gardens to create a ride that will so clearly impact the neighboring Kingsmill community threatens to upset that balance, and I fear will create ill will between the residents of Kingsmill, Busch Gardens, and the county supervisory board.

I urge you to oppose the waiver and ask Busch Gardens to revise their plan for the new ride. I would further want to express to their management that people are not drawn to their park for extreme rides. There are many other parks in the country with much more extreme rides. People come to Williamsburg and this Busch Gardens because of its natural beauty, the birds and wildlife that abound not only in their park but outside of it. They are drawn by a park that provides a safe and beautiful area to spend time with their families. Do not take away the magic of this place by allowing a ride that will dominate the beautiful tree line on interstate 60, in Kingsmill, and from the James River. Do not take away the tranquility of the sound of birds that is audible every time you step outside. Ask Busch Gardens to come up with a better plan that does not disturb the sight lines and natural tranquility for Kingsmill residents, the wider community, and visitors.

Sincerely,

Christine Mutell  
106 Thomas Gates  
Williamsburg, VA 23185

## Roberta Sulouff

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**From:** Kramer Weissenborn <kweisenborn@cox.net>  
**Sent:** Tuesday, May 14, 2019 4:34 PM  
**To:** Roberta Sulouff  
**Subject:** Proposed height waiver at Bush Gardens

Ms. Sulouff

We oppose any waiver of height restrictions at Busch Gardens. It would negatively effect our quality of life & property value.

Kramer & Judy Weissenborn  
129 Captaine Graves  
Kingsmill

Sent from my iPhone

## Roberta Sulouff

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**From:** Andrew Lloyd-Williams <alw@homescope.com>  
**Sent:** Tuesday, May 14, 2019 12:10 PM  
**To:** Paul Holt  
**Cc:** Roberta Sulouff; John McGlennon; Michael Hipple; Jim Icenhour; Ruth Larson; Sue Sadler  
**Subject:** RE: HW-19-0001. Busch Gardens Height Limitation Waiver 2019  
**Attachments:** Kingsmill Map.jpg

Further to my previous email below, I am attaching an enhanced Location Map showing bands at 500 feet intervals. In addition to the Wareham's Pond Recreation Center mentioned in my email below, this map shows that there are at least 20 homes located less than 2,000 feet from the "Approximate Location of Tallest Point of Proposed Structure". I have submitted a Speaker Card for this evening's Public Hearing, and hope to be able to display this map when I speak.

Thank you,  
Andrew Lloyd-Williams

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**From:** Andrew Lloyd-Williams [mailto:alw@homescope.com]  
**Sent:** Monday, May 13, 2019 1:19 PM  
**To:** 'Paul Holt'  
**Cc:** 'Roberta Sulouff'; 'John McGlennon'; 'Michael Hipple'; 'Jim Icenhour'; 'Ruth Larson'; 'Sue Sadler'  
**Subject:** HW-19-0001. Busch Gardens Height Limitation Waiver 2019

Dear Mr. Holt,

A neighbor has just provided me with a copy of the attached letter that was obtained directly from JCC. I understand that this letter was sent to owners of property adjacent to Busch Gardens on April 24. I had not previously seen this letter. I understand that you sent the letter to KCSA, but Bruce Haring, KCSA Executive Director, informs me that the letter was not received in the KCSA office until the week of May 6, and it still has not been seen by most Kingsmill residents, who remain unaware of the nature of the proposed attraction or the height of the requested waiver.

I have reviewed the agenda for **HW-19-0001. Busch Gardens Height Limitation Waiver 2019** and, if the location map (**HW-19-0001\_Location\_Map**) is correct, my calculations indicate that the tallest point of this proposed structure will be approximately 1,440 feet from the Wareham's Pond Recreation Center, and approximately 2,090 feet from my home. Yet the Staff Report (**HW19-01BuschGrdns(RobertaSulouff)**) states that *"The highest point of the attraction is to be located . . . approximately 2,612 feet (0.495 miles) from the nearest boundary to the Kingsmill Resort and subdivision"*. I believe this to be incorrect.

The Staff Report also states that *"staff finds the proposed attraction would not create dust or odor, and additional noise impacts on adjacent residential properties will be minimal given the attraction's location"*. To suggest that noise impact will be minimal when no detail of the nature of the proposed new attraction has been provided is a highly questionable conclusion. The location map indicates that this attraction will be closer to homes in Kingsmill than any other attraction at Busch Gardens, and the photographs from **33273\_BGW\_2021\_HEIGHT\_Waiver\_v4\_low** show that there will be little or no mitigation of noise from the surrounding trees that reduce the impact of noise from other attractions.

Busch Gardens made a request to KCSA for an opportunity to present their plans to Kingsmill residents, but provided no information with that request as to the nature of the proposed new structure or the height of the waiver sought. That presentation occurred on May 6, but given the minimal information provided, only eleven residents attended the meeting, including myself. John McGlennon also attended the meeting. The Busch Gardens representatives showed the

various photographs from **33273\_BGW\_2021\_HEIGHT\_Waiver\_v4\_low** but, despite numerous questions as to the nature of the proposed structure, they provided little information.

The fact that most Kingsmill residents have received so little information about this project and that the nature of the attraction has not been well defined, along with questions about the conclusions reached in the Staff Report, lead me to recommend that further study is required before the Board of Supervisors should approve this request. I would go so far as to suggest that the balloon test should be repeated, with an attached speaker broadcasting noise at the same level that will be expected from the proposed attraction, and that notice of the test should be provided to local residents to enable them to observe.

Sincerely,  
Andrew Lloyd-Williams  
Member, KCSA Board of Directors



## Roberta Sulouff

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**From:** Dianne Sommer <diannesommer@hotmail.com>  
**Sent:** Friday, May 17, 2019 10:03 PM  
**To:** Roberta Sulouff  
**Subject:** Opposition to B Garden new ride

Roberta,

My husband, John Sommer, and I are very concerned about the new ride proposed for Busch Gardens. We live at 101 Roffinghams Way, across from Warehams Pond Recreation Center and the noise factor is already present in our neighborhood. To think there is another ride to be built close by is extremely concerning.

We ask you do everything possible to not have this happen. The park already attracts millions and we home owners have a lot at stake for quality of life outside our homes from spring to fall. Resale of our home will also be affected.

We would appreciate your support of our beautiful Kingsmill community

Thank you, Dianne Sommer