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VIA ELECTRONIC MAIL ONLY TO BARRETT.STORK@COX.COM

May 27, 2021

Mr. Barrett Stork
Director, Government & Regulatory Affairs
Cox Communications Virginia
1341 Crossways Boulevard
Chesapeake, VA 23320

RE: Cox Franchise Renewal

Dear Mr. Stork:

As you may be aware, a number of citizens and advocacy groups have contacted the James City County Board of Supervisors (the "Board") since I submitted a draft version of the new James City County – Cox Communications Franchise Agreement (the "Agreement") to you. Rather than further complicate the review process by sending you a new blackline version of the Agreement that is currently in review by Cox Communications, I instead write this to ask that you revise the Agreement to include the following provisions requested by these citizens and advocacy groups:

1. Include a reasonable monetary limit on all cable installation costs, regardless of length;
2. Include the following specific provisions regarding monthly fees for cable and broadband:
 - a. low-cost rates for low income customers and for senior citizens; and
 - b. no additional fees for customers with subpar credit ratings
3. Provide a guarantee regarding broadband speed and reliability; and
4. Discontinue fees charged for miniboxes.

I understand that this may take some additional review time; accordingly, I have suggested that the Board adopt a resolution at their June meeting to extend the expiration date of the existing franchise agreement by one month and to review the proposed Agreement at their July 13, 2021 meeting.

Should you have any questions, please feel free to contact me at 757-253-6612. I look forward to our continued cooperation in completing the new franchise agreement.

Sincerely,

Adam R. Kinsman
County Attorney